

Marilyn J. Hartle
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WORK EXPERIENCE

JENTLE HARTS CONSULTING

P.O. Box 551087
Indianapolis, Indiana 46205

Co-founding
partner
1/98 - Present

Provides consulting and training, with an emphasis on quality assurance, program development, team building and staff training for dementia care and culture change..

Areas of expertise include dementia care, person centered care, dementia care mapping, leadership skills. All trainings and consultations espouse the principles of person centered care whether the intended audience is management, direct care staff, residents or families

NATIONAL EASTER SEALS

230 W. Monroe
Suite 1800
Chicago, IL 60606

Consultant
1/01 – Present

Coach
7/07 - Present

Co-developed and administered annual quality assurance survey nationally to fifty-five adult day service centers. Consultant for performance evaluations for national programs. Generated the Policy and Procedure manual with Job Descriptions, and employee manual for National Easter Seals affiliates use. Developed an annual inservice training schedule template for compliance with CARF and NADSA regulations. Co-authored revised activity train-the-trainer curriculum manual for use with affiliates that serve older adults. Coaching of two affiliate adult day services centers regarding marketing, public relations, program development.

JOHN H. BONER COMMUNITY CENTER, INC.

2236 East Tenth Street
Indianapolis, IN 46201

Senior
Services
Manager
11/91 – 3/02

Provide leadership for Senior Services Division including program development, fund development, staff development, community outreach. Included such duties as grant writing, strategic work plans, staff training, direct supervision of department managers, participation in organization's management team.

ELDER ALTERNATIVE ADULT DAY CARE

2236 East Tenth Street,
Indianapolis, IN 46201

Program
Coordinator
7/90 - 11/91

Responsible for oversight of daily operations of the adult day center including staff supervision, record keeping, intake assessments, marketing, charting of client progress, staff scheduling, transportation coordination, grant writing, monthly reporting.

CENTRAL INDIANA COUNCIL ON AGING

4755 Kingsway Drive
Suite 200
Indianapolis, IN 46205

Case Manager
10/86 - 7/90

Completed state mandated pre-admission screening process for individuals entering nursing home care to determine appropriateness of placement and to divert individuals to home and community based services as appropriate.

MARION COUNTY DEPARTMENT OF PUBLIC WELFARE

145 South Meridian Street
Indianapolis, IN 46204

Medicaid
caseworker
7/78 – 9/85

Processed Medicaid applications for aged and disabled individuals to determine financial and other eligibility criteria. Conducted home visit assessments as required by state regulation.

PROFESSIONAL ACTIVITY

ALZHEIMER'S ASSOCIATION, GREATER INDIANA CHAPTER

Authorized trainer of core curriculum for Dementia Care
Professional Certification in collaboration with Ivy Tech State
College
2005-Present

Principle contributor to the curriculums, "Fundamentals of Dementia
Care", "Fundamentals for Unit Directors", "Challenging Behaviors"
2004, 2009 update revision

Co-Chair, Annual State Education Conference Planning Committee
2005-2006

Public Policy Committee
2000 – 2004

Patient and Family Services Committee
1992 – 1999

Chair, Subcommittee for teambuilding workshop for support group
leaders
1993

Steering Committee. Research project "A Study Assessing The
Needs of Hoosiers Affected by Alzheimer's Disease"
1994

Planning Committee for annual statewide Alzheimer's conference
1994 - Present

ALZHEIMER'S ASSOCIATION, NATIONAL

Review of draft "practice guidelines"
2006

Authorized trainer of the "Activity Based Alzheimer's Care"
curriculum
2004 – Present

CAREGIVER EMERGENCY RELIEF FUND (CERF) FOUNDATION

Advisory Board
2004 – 2005

BRADFORD DEMENTIA GROUP, BRADFORD UNIVERSITY, BRADFORD, U.K.

Dementia Care Mapping, Lead Trainer for the USA
2007-Present

International Implementation Group for Dementia Care Mapping
2007 - Present

DEMENTIA CARE MAPPING ADVISORY BOARD, U.S.A.

Member
2003 – Present

EASTER SEALS CROSSROADS REHABILITATION CENTER

Adult Day Services, Advisory Board
2003 – 2004

**INDIANA GOVERNOR'S
CONFERENCE ON AGING**

Annual Education Conference, Planning Committee
2003 – 2004

**INDIANA UNIVERSITY
SCHOOL OF SOCIAL
WORK**

Adjunct Faculty Field Instructor
1992 - 2001

**INDIANA ASSOCIATION
OF ADULT DAY
SERVICES, INC.**

Board Member At Large
1999 – 2007

Chair. Certification of Program Assistants in Adult Day Services in
Indiana.
2004.

President
1996 -1999

Vice President
1994 - 1995

**JOHN H. BONER
COMMUNITY CENTER,
INC.**

Community Assistance Fund Review Team
2001

Elder Alternative Adult Day Center Advisory Council
2001 – 2002

Fund Development Committee
2000 - 2002

**NATIONAL ADULT DAY
SERVICES
ASSOCIATION, INC.**

Secretary
2006 & 2007

Membership Committee
2005-2008

Education and Outreach Committee
2002 – 2004

**NATIONAL ASSOCIATION
OF SOCIAL WORKERS**

Member
2007

**UNIVERSITY HOSPITALS
HEALTH
SYSTEM/HEATHER HILL
Chardon, OH**

Dementia Care Mapping, Trainer, Basic Mapping curriculum
2003 – Present

Dementia Care Mapper, Level II & Evaluator Status achieved
2000

Dementia Care Mapper -- Level 1
1999

PUBLICATIONS

ACTIVITYCONNECTION.COM	2000- 2004	Acknowledged contributor to the subscriber based website, activityconnection.com . Co-author of monthly articles describing how to modify and conduct activities for people with memory loss.
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“The Information Source for Adult Day Services”	2001-2003	Acknowledged contributor of articles to this national monthly newsletter designed for adult day service providers.
“Connections” Innovative Dementia Care Training	2006	Primary contributor to development of this 6.5 hour training curriculum. Funded by the Ohio Department On Aging. In collaboration with the Coalition of Alzheimer’s Disease Chapters of Ohio.
Chapter: Social Work and Dementia Care Within Adult Day Services contained in the book, <u>Dementia and Social Work Practice</u>	2007	Co-author. Published by Springer Publishing Co., NY, NY. Social Work textbook.

AWARDS

1996 Program Development Award - John H. Boner Community Center, Inc.
2010 Ruth Von Behren Award - National Adult Day Services Association

CURRICULUMS TAUGHT

“Activity Based Alzheimer’s Care” Authorized trainer.
8 hour curriculum for professional caregivers developed by the National Alzheimer’s Association.
Multiple presentations sponsored by the Alzheimer’s Association, Greater Indiana Chapter.

“Alzheimer’s Disease: Pieces Of The Puzzle”
16 hour curriculum for training family and professional caregivers.
Multiple presentations of full curriculum to adult day centers, long term care facilities, community and family support groups.

“Connections” Innovative Dementia Care Training
6.5 hour curriculum for training of professional caregivers of persons with dementia.
The curriculum is based on the values of person centered dementia care and is comprised of three modules: Overview of Alzheimer’s; Person Centered Dementia Care; and Leadership Skills.

“Dementia Care Mapping, Basic Level” Authorized Trainer
24 hour curriculum developed by the Bradford Institute, Bradford Dementia Group, Bradford, England
Basic concepts, principles and technical skills to complete basic dementia care mapping in formal care settings.

“Dementia Care Mapping, Advanced Level” Authorized Trainer
24 hour curriculum developed by the Bradford Institute, Bradford Dementia Group, Bradford, England
Advanced concepts and data interpretation, project management, critical thinking skills to apply results of mapping process in formal care settings.

“Directing An Alzheimer’s/Dementia Care Unit” Authorized trainer.

6.25 hour curriculum developed by the Alzheimer’s Association, Greater Indiana Chapter, Indianapolis, IN

Multiple presentations regionally throughout Indiana for administrators, directors of nursing, and special care unit directors within long term care facilities.

“Fundamentals of Dementia Care for Health Facility Personnel” Authorized trainer.

6.25 hour curriculum developed by the Alzheimer’s Association, Greater Indiana Chapter, Indianapolis, IN

Multiple presentations regional throughout Indiana for long term care staff.

“Person Centered Care: Getting Back To Basics”

6.5 hour curriculum developed by Jentle Harts Consulting

Multiple presentations nationally for care partners of formal care settings. This curriculum introduces key concepts of person centered care and provides practice with practical interpretations, techniques and problem solving to reinforce learning.

“Training The Program Assistant In Adult Day Services” Approved NADSA trainer.

32 hour curriculum developed by the National Adult Day Services Association.

Multiple presentations for adult day centers in preparation for state certification testing of program assistants.

“Training The Program Assistant In Adult Day Services, Train-The-Trainer”

NADSA Master trainer of the curriculum, currently one of five such trainers nationally

Multiple presentations of the train-the-trainer for adult day center directors and other qualified staff nationally.

PRESENTATIONS

Ms Hartle has co-presented over 250 training and/or conference sessions on the topics of dementia care, person centered care, leadership skills for care teams, culture change, activities, adult day services, dementia care mapping, taking care of the caregiver and others for local, state and national groups. She has co-presented numerous times at the National Adult Day Services Association education conference, National Council On Aging/American Society on Aging conference, Pioneer Network conference, and once at the Alzheimer’s Congress of the United Kingdom.

EDUCATION AND CERTIFICATION

Indiana University-Purdue University at Indianapolis, Bachelor of Arts, Psychology, 1977.

Indiana University Graduate School of Social Work, Masters in social work, 1987.
Specialization in aging.

State of Indiana, Social Work Certification and Marriage and Family Therapists Credentialing Board, Licensed Clinical Social Worker. Certificate issued 12/01/92.
Status: Current.