

LaDonna I. Jensen
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4800 Edgewood Drive SE
 Richmond, Indiana 47374

PROFESSIONAL

ADULT DAY CARE OF RICHMOND, INC. Richmond, Indiana	1999-present	Mentor and Volunteer
	Cofounder and Co-Director 1989-1998	Identified need and created interest in the project. Assembled task force of 9 members. Established contact and generated input from over 20 organizations. Wrote grants for funding. Organized interim Board of Directors. Frequent public speaker for promotion of adult day services. Primarily responsible for visioning, education, outreach, quality assurance, public relations and fund development.
	President 1989-1992	Responsible for leadership, program development, fund development, and board development.
NATIONAL ALZHEIMER'S ASSOCIATION	2007-2008	Reviewer of draft of National Practice Guidelines
	2006	Recognized National Trainer for Activity Based Alzheimer's Care Curriculum
	1998, 2001, 2002, 2003, 2004, 2008	Presenter, National Alzheimer's Educational Conference
ALZHEIMER'S ASSOCIATION Greater Indiana Chapter	2008-2009	Principle contributor for revisions of core curriculums for Indiana Dementia Care Professional Certification, updating materials to a person-centered care model.
	2007	Trainer for "Train the Trainer" to develop trainers for above curriculum in collaboration with Ivy Tech for "Dementia Care Professional Certification"
	2005-present	Authorized Dementia Care Professional Certification instructor
	2004-2007	Collaborated and contributed to educational materials for statewide mandated dementia care curriculums for healthcare facility personnel: "Fundamentals of Dementia Care for Healthcare Facility Personnel" "Directing an Alzheimer's/Dementia Care Unit" "Activities of Daily Living" "Problem Solving and Managing Behavior Issues in Dementia Care" "Effective Communication in Dementia Care" "Managing Activities"

ALZHEIMER'S ASSOCIATION East Central Indiana Chapter	Professional Education and Outreach Committee 1997-present	Coordinator of East Central Indiana outreach educational seminars. Local and national attendee of Alzheimer Association conferences. Charged with updating national <i>Alzheimer's and Clergy</i> brochure. Member of the Speakers' Bureau. Multiple presentations at annual statewide educational conferences. Closing speaker 2002. Collaborated in developing regional full day intensives for Certified Nursing Assistants in Alzheimer's care. Facilitated both basic and advanced tracks. Teleconference speaker for family education services twice. Facilitated multiple family and professional education topics as a representative of the Alzheimer's Association.
ALZHEIMER'S ASSOCIATION Chapters Serving Ohio	2006	Principle contributor to <i>Connections: Innovative Dementia Training</i> , a statewide 6.5-hour training curriculum funded by Ohio Department of Aging.
BRADFORD DEMENTIA GROUP Bradford University, Bradford, United Kingdom	2007-present	Dementia Care Mapping: Advanced and Basic lead trainer for the U.S.A.
	2007-present	International Implementation Group for Dementia Care Mapping contributing member.
	2007-present	Leader, Dementia Care Mapping Advisory Board, U.S.A.
	2001	Evaluator, Dementia Care Mapping: Authorized to use DCM for research purposes and facility practice evaluations.
	1999-Present	Level One Basic and Advanced Dementia Care Mapper. Evaluator of Dementia Care Mapping Process. B Level Trainer. Member of National Dementia Care Mapping Advisory Group. Charged with developing a national Person Centered Care Curriculum according to Tom Kitwood Bradford Dementia Group Principles. Completed apprenticeship in Dementia Care Mapping training both nationally and internationally
EASTER SEALS, National	2011	Developed PowerPoint presentation and CD to supplement and support <i>Creativity, Independence and Meaning</i> training modules.
	2009-present	Author and trainer of <i>Creativity, Independence and Meaning: Training Modules and Activities for Centers Serving Older Adults</i> .
	2005-present	Generated the national Policy and Procedure manual with job descriptions, care procedures and employee manual for National Easter Seals Adult Day Services affiliates' use.
	2001-present	Consultant and coach for more than 60 adult day service centers for performance evaluations, development of person-centered care core values and practices.
	2001-2005	Co-developed and administered annual quality assurance survey nationally to fifty-five adult day service centers. Consultant for performance evaluations for national programs.

EAST CENTRAL INDIANA ALZHEIMER'S ADVISORY GROUP	Chairperson 1998-1999, 1999-2002	Responsible for assembling a group to present educational programs, develop a resource guide and advocate for persons with dementia in seven county area.
GOVERNOR'S CONFERENCE ON AGING AND IN-HOME SERVICES State of Indiana	2003-2004	Served on the Conference Planning Committee and the Governor's Aging Proclamation Committee. Co-moderated Legal Cracker Barrel Session. "Perspectives": closing speaker.
GOVERNOR'S TASK FORCE ON ALZHEIMER'S	Chair 2003-2004 Vice Chair 2001-2003	Member of task force since 1999. Grant reading and oversight of fund disbursement to facilitate development of innovative dementia care practices.
INDIANA ASSOCIATION OF ADULT DAY SERVICES	President 2001-2002 Vice President 1991-1994, 2000-2001	Collaborated with state policy makers and rewrote standards and guidelines for Adult Day Services in Indiana. Oversaw and field tested the standards for state wide implementation for Medicaid Waiver, CHOICE and Title Three vendors. Developed assessment tools for levels of service and survey inspections for Adult Day Services. Collaborated with state grant writers to develop successful AOA Demonstration grant application for three year grant. Represented IAADS on the Governor's Transition Team. Conference planning, visioning and facilitating.
	BOARD OF DIRECTORS 1991-2004	Chaired legislative and 1997 Outreach committees. Co-chaired Conference Committee since 1991, increased conference attendance by 30% and sponsored nationally recognized speakers. IAADS Representative to Indiana Senate Subcommittee on Health Issues and Licensure. Coauthor of <i>How to Start an Adult Day Care in Indiana</i> training manual, 1996. Moderator for keynote speaker in collaborative conference with Alzheimer Association State Respite Care Conference and Indiana Association of Adult Day Services, 1996. Multiple presentations on <i>How to Start an Adult Day Care in Indiana</i> since 1995. Approved trainer of certified program assistant curriculum.
	President 1994-1996	Oversaw transition from Indiana Association of Adult Day Care to current 501c3 Indiana Association of Adult Day Services. Coauthored and administered successful grant from the Indiana Governor's Task Force on Alzheimer's for capacity building and to train adult day directors in certification of their program assistants.
INDIANA UNIVERSITY	1992-1999	Member, IU East School of Nursing Advisory board, 1997-1999. Field Supervisor for BSN, BSW & ASW students, 1992-1998. Gave multiple presentations to students on dementia care and Adult Day Service, its purpose, mission, program and in the continuum of care.
INDIANA UNIVERSITY	Practicum Supervisor, 1994	Mentored students for MSW program.
UNITED THEOLOGICAL SEMINARY Dayton, Ohio	Field Supervisor 1997-1998	Mentor for service learning covenant for contextual education.
MIAMI UNIVERSITY Oxford, Ohio	Field Supervisor 1997-1998	Supervised students for Master of Gerontological Studies program.

NATIONAL ADULT DAY SERVICES ASSOCIATION

2002-Present

Member of NADSA's Education and Outreach Committee. Charged with updating national Adult Day Services Curriculum for directors and Certified Program Assistants. Multiple presentations for National Council on Aging, National Adult Day Services and Aging Services Association annual national conferences.

1991-Present

Indiana Representative at annual national conference, 1994-1996. Annual conference attendee, 1994-present. Member, Focus Committee for National Credentialing of Program Assistants. Attended invitational policy forum, pre-White House Conference on Aging, regarding issues in adult day services, sponsored by the Robert Wood Johnson Foundation Partners in Caregiving project. Attended invitational forum, "Managed Care: What Does It Mean to You?" sponsored by the Robert Wood Johnson Foundation Partners in Caregiving Project.

1995-Present

Approved trainer of certified program assistant curriculum.

1998-Present

NADSA Master Trainer (one of 5 nationally).

**JENTLE HARTS CONSULTING
Indianapolis, Indiana**

1998-Present

Provides consulting and training, with an emphasis on quality assurance, program development, team building and staff training for person-centered dementia care.

**WAYNE COUNTY CARING
COMMUNITY and INTERFAITH
VOLUNTEER PROGRAM
Wayne County, Indiana**

1998-Present

Board of Directors. Developed training manual. Conducts community trainings.

ACTIVITYCONNECTION.COM

2000-2004

Coauthor Bi-Monthly Alzheimer Education and Activity articles for popular national website

**"THE INFORMATION SOURCE
FOR ADULT DAY SERVICES"**

2001-2003

Generate monthly articles for state wide and national newsletter.

WORK EXPERIENCE

JENTLE HARTS CONSULTING Indianapolis, Indiana	Co-founder and Partner 1998- Present	Ongoing Consultation and training with dementia care facilities and adult day services locally, regionally, and nationally
ADULT DAY CARE OF RICHMOND, INC. Richmond, Indiana	Co-director and Co- founder 1989-1998	Program development, staff education, resource development and financial management.
REID MEMORIAL HOSPITAL Richmond, Indiana	Registered Nurse 1987-1989	Full time Clinical Nurse, 1987-1988. Part time Clinical Nurse, 1988-1989. Performed evening and weekend charge duties for approximately 8-32 acute care patients. Staff nurse and first full time night nurse in emergency department with responsibilities including surgery and critical care needs.
EDEN HOSPITAL Castro Valley, California	Registered Nurse 1972-1975	Full and part time nurse with evening charge duties for 35 acutely ill neurological patients.
VETERANS ADMINISTRATION Dayton, Ohio	Registered Nurse 1970	Full time staff nurse and occasional charge nurse for 45 patients on rotating shifts.
MIAMI VALLEY HOSPITAL Dayton, Ohio	Registered Nurse 1967-1968	On-call part time RN. Duty stations covered every unit of hospital.
WRIGHT PATTERSON AIR FORCE BASE Fairborn, Ohio	Registered Nurse 1966-1967	Staff nurse on pediatric unit. Occasional private duty nurse for visiting dignitaries and ranking officials.

PRESENTATIONS

Ms. Jensen has presented and co-presented over 250 training and/or conference sessions on the topics of dementia care, person centered care, leadership skills for care teams, culture change, activities, adult day services, dementia care mapping, taking care of the caregiver and others for local, state, national and international groups. She has co-presented numerous times at the National Adult Day Services Association education conference, National Council On Aging/American Society on Aging conference, Pioneer Network conference, and once at the Alzheimer's Congress of the United Kingdom.

CURRICULUMS TAUGHT

“Alzheimer’s Disease: Pieces of the Puzzle”

A 16-hour curriculum for training professional staff and caregivers. Multiple presentations to Adult Day Centers, long term care facilities, community and family support groups. Updated 2009.

“Training the Program Assistant in Adult Day Services”

Approved trainer for nationally developed 32-hour curriculum for program assistants. Multiple presentations for various adult day service centers in six state area. Updated 2006-2007.

“Train the Trainer”

Master Trainer for program to propagate the “Train the Program Assistant in Adult Day Services” curriculum. Responsible for six states.

“Dementia Care Mapping, Level I” and “Dementia Care Mapping, Advanced”

Approved Trainer for Basic Dementia Care Mapping, a 24-hour curriculum developed by the Bradford Dementia Group, Bradford Institute, Bradford, UK

Creativity, Independence and Meaning: Training Modules and Activities for Centers Serving Older Adults

Dementia Care Professional Certified Instructor

HONORS & AWARDS

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| 1990 | Distinguished Leadership Award, National Association for Community Leadership |
| 1991 | YWCA Human Services Woman of the Year |
| 1992 | Outstanding Not-for-Profit Business Award, Wayne County Chamber of Commerce |
| 1993 | Community Service Award, Indiana Association of Homes for the Aged |
| 1996 | Elder Employer of the Year Award, Green Thumb of America |
| 1997 | Lifetime of Nursing Achievement Award, Indiana University East |
| 2010 | National Adult Day Services Association Ruth Von Behren Award for Services on a National Level |

OTHER ACTIVITIES

- 1988-1991 Leadership Wayne County, Board of Directors
1988-1990 Whitewater Opera Company, Board of Directors
1985-1989 Cotillion, Board member
1977-1983 PTO Board, Garrison Elementary School, Vice President
1983-1984, 1986-1987 PTO Board, Test Middle School, President
1977-1979 YWCA Ways and Means Committee, Chairman

EDUCATION

- 1999 Bradford Dementia Group Dementia Care Mapping, Level One, Level Two, Evaluator and Trainer, Basic and Advanced Levels
1991-2001 Indiana Leadership Initiative
1988-1989 Leadership Wayne County
1960-1964 Ball Memorial Hospital School of Nursing (now Ball State Nursing School)
1964 Registered Nursing Certification
1958-1961 Richmond High School

COMMUNITY ACTIVITIES

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| ADULT DAY CARE TASK FORCE
Richmond, Indiana | Chairperson,
1987-1989 | Identified the need and created interest in the project. Assembled 9 member task force. Established contact and generated input from over 20 organizations. Wrote grant for funding and organized an interim Board of Directors. Established goals and calendar. Frequent public speaker for promotion of Adult Day Services. Adult Day Care of Richmond is currently the largest Adult Day Care in Indiana. |
| FIRST ENGLISH LUTHERAN CHURCH
Richmond, Indiana | 1978-Present | Chairperson, Madrigal Dinner, 1978-1983. Chairperson, Church Bazaar, 1983-1985. President, Lutheran Church Women 1986-1990. Congregational President, 1988. Congregational Vice President, 1987. Chairperson, Social Responsibility Committee, 1989-1991, 1998-2000. Chairperson, Committee to Rewrite Church Constitution and Bylaws, 1995. |
| ROSE CITY INVESTMENT CLUB
Richmond, Indiana | Treasurer, 1987
President 1990-1991;
Vice President, 1989
Secretary 1992-1993;
President 2002-2003;
2011-2012, Vice
President | Responsible for collecting and disbursing funds and placing buy and sell orders, maintenance of books covering the financial operations and assets of the partnership, and preparation of monthly financial statement. Conducted meetings and met legal requirements of partnership. |
| RICHMOND ART ASSOCIATION
Richmond, Indiana | 1987-1989 | Board Member |